



Decision Making and Delivery

“From Cathartic to Critical – Across a Spectrum of Risk”

On completion of this two-day course delegates will be able to:

- ✓ Understand intelligence-led decision making in various environments and situations;
- ✓ Articulate intelligence-led vision, rationale, context and intent for ‘key decisions’;
- ✓ Explain the value of key decision making for you, partners, stakeholders and clients;
- ✓ Understand the importance of clarity in communication;
- ✓ Differentiate the risks between making decisions alone or with third parties;
- ✓ Understand and be confident to undertake stakeholder analysis;
- ✓ Appreciate how key decisions can deliver common vision and goals;
- ✓ Articulate a pragmatic intelligence-led nexus for strategic and tactical decisions;
- ✓ Identify key players and resources available to better understand the risk;
- ✓ Understand how the operating environment and context affect decision making;
- ✓ Appreciate the spectrum of risk from ‘Strategic thinking’ to ‘Critical Incident’
- ✓ Understand why Crisis Management is different – and how to approach it;

The input is designed for Decision Makers and Managers at all levels; in any organisation. It could form the basis for ‘bespoke delivery’ to a variety of markets and sectors.

This short course seeks to develop awareness and confidence to those tasked with understanding intelligence impacting their environment; managing the spectrum of risk:

- *from the cathartic* (when you have time) *to the critical* (when you need to act now!)